

SERIAL NUMBER 09/387,616	FILING DATE 08/31/99	CLASS 379	GROUP ART UNIT 2742	ATTORNEY DOCKET NO. P3233D1
-----------------------------	-------------------------	--------------	------------------------	--------------------------------

APPLICANT DAN KIKINIS, SARATOGA, CA; OLEG BONDARENKO, SAN FRANCISCO, CA; VALERY ISSAYEV, SAN BRUNO, CA; YURI SHTIVELMAN, BELMONT, CA.

CONTINUING DOMESTIC DATA***

VERIFIED THIS APPLN IS A CIP OF 08/840,125 04/03/97 PAT 5,940,495

371 (NAT'L STAGE) DATA***

VERIFIED

FOREIGN APPLICATIONS***

VERIFIED

IF REQUIRED, FOREIGN FILING LICENSE GRANTED 09/14/99

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance	STATE OR COUNTRY CA	SHEETS DRAWING 1	TOTAL CLAIMS 25	INDEPENDENT CLAIMS 4
---	--	------------------------	---------------------	--------------------	-------------------------

ADDRESS DONALD R BOYS
P O BOX 187
AROMAS CA 95004

TITLE METHOD AND APPARATUS FOR PROVIDING AN INTERACTIVE HOME AGENT WITH ACCESS TO CALL CENTER FUNCTIONALITY AND RESOURCES

FILING FEE RECEIVED \$838	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT NO. _____ for the following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
------------------------------	---	---